



# Managed 365

A secure and compliant Microsoft 365 environment designed, delivered and operated for you.

M365 provides your organisation with the opportunity to deliver an integrated and seamless user experience. It can transform ways of working, helping you to work smarter from anywhere, on any device, and on your terms. The Microsoft 365 suite of cloud-based SaaS applications and tools enables greater productivity, collaboration, security and governance.



Operate a secure and compliant Microsoft 365 cloud estate



Ensure a well-managed and governed Microsoft 365 tenant



Maximise your investment in Microsoft 365

Whether you're migrating from legacy systems, other Microsoft 365 tenants or have an existing cloud footprint and want to focus on supporting your business, we have proven methodology and world-class experience to ensure a smooth transition.

## Out-tasking for:

- Azure Active Directory
- Exchange Online
- SharePoint Online
- OneDrive for Business
- Teams
- Information Governance
- Information Protection
- Microsoft Endpoint Manager
- Defender for Endpoint
- Defender for Cloud Apps

### Reactive support

For issues arising out of the day-to-day business as usual activities to maintain and optimise the performance and health of the solution.

### Secure score recommendations

Ensuring that the security posture is optimised based on Microsoft best practices and the licensing you have in place.

### Productivity score recommendations

Improving productivity by encouraging the use of available features.

### Annual security posture assessment

Detailed risk assessment based on NCSC and CIS best practices and controls for securing Microsoft 365. We provide prioritised recommendations to enhance the security posture of your Microsoft 365 estate.

### Inclusive standard administration

Flexible support that adapts as your business grows.

### Compliance score recommendations

Enabling a well-governed environment based on Microsoft best practices and the licensing you have in place.

### Licensing optimisation recommendations

Helping you to maximise your investment in Microsoft and ensuring the right license mix is in place.

### Service delivery management

Support and management to ensure service quality, govern relations with 3rd party IT services organisations and assist with expectations and requirements of the service.

### Managed backup

Backup your data across Exchange Online, SharePoint Online, One Drive for Business and Teams to help ensure your business is protected against data loss, corruption and ransomware.